



Service Agreement Form

This agreement is effective from _____ to _____ and is between **pup-e-cise** and

_____ (hereinafter referred to as "client") who resides at

_____.

This agreement constitutes permission to perform duties as outlined in the Client/Pet Information, Service Agreement, Vacation/Trip Log and Veterinarian Release Forms. Any changes to this agreement must be done so in writing or they will be null and void. Pup-e-cise has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

Services/Rates:

- Dog Sitting Cat Sitting Small Animal Sitting Fish Care
 Bird Sitting Dog Walking House Sitting Poop and Pail

Other: _____ Rate: \$ _____ per visit

Payment for Services: Cash Check

Veterinarian Release Form read and signed: Yes No

Client/Pet Information Form filled out and signed: Yes No

Vacation Trip/Log Filled Out & Signed: Yes No N/A

Additional Information/comments:

_____.



Policies and Procedures

1) Liability:

- **Pup-e-cise** screens for temperament, supervises the dogs carefully, and **does not** take aggressive dogs, it can be hazardous at times due to dogs playing together. Dogs can get rambunctious and **pup-e-cise** cannot be held responsible for injuries that may occur, including the transporting of animals.
- I understand that **pup-e-cise** is a cage-free atmosphere. I accept the risks involved and agree that **pup-e-cise** is not liable for any injuries or illnesses resulting during my dog's visit.
- I understand that **pup-e-cise** walks all dogs on collar and leash provided by owner unless otherwise requested in writing.
- **Pup-e-cise** does not diagnose, prognose, or make therapy decisions, nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.

2) Fees:

- Payment is expected before services are rendered. In the event of additional unforeseen visits or other costs (such as food, supplies, or vet fees), payment is expected within 5 days of the completion of services or a late charge of \$20 will be applied.
- Drop off/pick up before 7am and after 7pm are subject to a \$10 additional fee.

3) Cancellation:

- I understand that the hours of drop off/pick up are Monday-Sunday 7:00am-7:00pm
- Cancellations must be received within 24 hours of scheduled visit or walk.
- **Pup-e-cise** reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.

4) Legal:

- I waive and relinquish any and all claims against **pup-e-cise** and representatives, except those arising from negligence on the part of **pup-e-cise**.
- I understand that under no circumstances will **pup-e-cise** be liable for consequential damages or damages beyond the replacement value of my dog.
- I understand that photographs or other graphic, sound, or other image, likeness, recording, etc., may be made of my dog(s) at **pup-e-cise** and that such may be used for any purpose without compensation, and I release to **pup-e-cise** all rights that I may possess or claim to such image, likeness, recording, etc.

5) Personal Property:

- I understand and agree **pup-e-cise** shall not be held responsible for any damage to my property, or that of others, caused by my dog during the period in which they are in **pup-e-cise** care.

6) Owner:

- I hereby declare to **pup-e-cise** that I am the legal owner of my dog; that my dog has been vaccinated as indicated by records present; that my dog is currently and properly licensed; that my dog is not aggressive.
- **Pup-e-cise** reserves the right to refuse a visit if your dog arrives without the previous conditions met. This type of environment may not be suitable for all dogs and **pup-e-cise** reserves the right not to admit dogs based on temperament and level of sociability.
- Dogs must enter and exit **pup-e-cise** on a leash.
- **Pup-e-cise** requires you to have a responsible party to take care of your pet(s) in the event of unforeseen circumstances such as illness and in the event of inclement weather or a natural disaster. **Pup-e-cise** is not responsible for pets in these circumstances.

By signing this form, you or your representative(s) hold pup-e-cise free and harmless from and against any and all claims, costs, expenses, lawsuits, liabilities, penalties, forfeitures, losses and expenses, reasonable attorneys' fees, court costs (including, without limitation, reasonable expert witnesses' fees), judgments, administrative rulings or orders, fines, and/or costs, in law or equity, and of every kind and nature whatsoever, actually or reasonably incurred, which arises from, or caused or resulting, in whole or in part, directly or indirectly, arising out of or relating to liable for any injuries to your dog.

By signing this form, you acknowledge that you understand and accept the terms and conditions set forth by this agreement.

Client (Print Name) _____ DATE: _____

Signature: _____

This waiver will remain on file and is valid for any services to any of the pets owned by you for the lifetime of the pets.